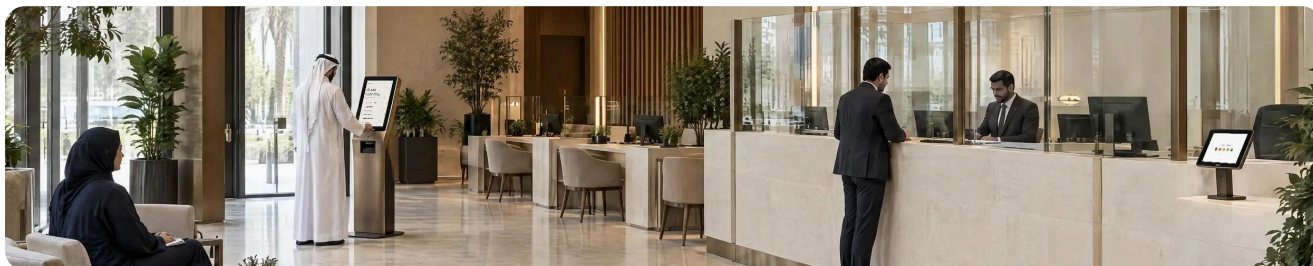


OVERVIEW

NEXUS QUEUE.

Queue and Customer Flow Management



Illustrative scene. Screens show fictional content.

THE PROBLEM

Crowded entrances and paper number systems that give customers no view of the queue.

Staff choose informally who to serve next.

THE PRODUCT

Organise how customers arrive, wait and are served, from the first ticket to the service counter.

HOW IT WORKS

Arrive. Customers take a ticket for the service they need.

Wait. A clear place in line and clear calls to the right counter.

Serve. Staff call the next customer and manage the flow at each counter.

THE OUTCOME

Every visit starts in the right queue

The ticket shows the service, the place in line and an estimated wait, so customers know where they stand.

Serve, hold, transfer: one counter workflow

Exceptions are handled inside the system instead of around it, so every visit stays traceable from ticket to outcome.

Who is next, and why

The order is explicit, so staff can explain it and branches using the same policy call in the same way.

The floor as it stands

Supervisors see late tickets and uncovered queues while there is still time to act.



Cloud or on premises, according to your requirements. One console and one sign-in for every Nexus Cloud product. Technical requirements are confirmed for your environment.

See Nexus Queue in your locations. Book a demo at www.nexus-cloud.co.

Capabilities described are those available in October 2026. Supported devices, limits and integrations are confirmed for each project. Images are illustrative.